



Peer Support

Strategy Implementation Planner

Benefits of Implementing Strategy

What are the potential benefits to our patients of integrating Peer Support into our services?

What are the potential benefits to our agency/program of integrating Peer Support into our services?

Buy-In

Whose buy-in and support will we need in order to implement Peer Support in our setting?

- Board/Executive Committee?
- Management?
- Staff?
- Patients/priority populations?

How can the potential benefits and value of Peer Support be explained/presented to our colleagues to increase buy-in?

Barriers to Implementing Strategy

What barriers might we face in integrating Peer Support into our services?

Examples:

- Lack of time and resources
- Insufficient buy-in
- Staff-related challenges
- Patient-related issues
- Administrative obstacles

What can we do to minimize these potential barriers?

What past successes can we build upon to support our implementation efforts?

Recruitment	
How will we recruit Peers into the Peer Support program?	
How will we recruit Consumers into the Peer Support program?	
Resources	
<i>Personnel:</i> Who on our staff is most appropriate and experienced to carry out Peer Support activities?	
<i>Time:</i> How will we integrate Peer Support into our clinic flow or patient visit protocols?	
<i>Materials:</i> What will we need?	
<i>Funds:</i> Will we need additional funding?	
<i>Marketing:</i> How will we let patients know about Peer Support and other strategies we are using to help with medication adherence?	
<i>Space:</i> What rooms will we use?	
Training and Technical Assistance	
Who else among our staff should take the Peer Support e-learning course?	
What kinds of technical assistance do we need, if any, to implement Peer Support?	